



# MPLAB® XC C COMPILERS HIGH PRIORITY ACCESS

## MPLAB® XC HPA Renewal Instructions

### HIGH PRIORITY ACCESS (HPA) OVERVIEW

When you purchase an MPLAB® XC C Compiler (Standard or Pro Edition), you receive a year of High Priority Access (HPA) support at no charge. After that, you may purchase HPA in one-year increments. You may purchase HPA at any time; it is not necessary to purchase it continuously.

If your HPA has expired, you are entitled to download all compiler versions that have been released up to the time of the expiration. You can download these at any time.

This table compares compiler features without HPA (after the free one-year period has ended) and with HPA.

Features	Without HPA	With HPA
Compiler License	✓	✓
New Part Support	✓ (with existing features)	✓
Bug Fixes		✓
New Device Features		✓
New Architecture		✓
New Compiler Features		✓
Technical Support	✓	Premium Level

The following table matches the compiler with its corresponding HPA and links them to the product page on Microchip Direct:

Compiler	Part Number	HPA Part Number
MPLAB® XC 8 PRO Workstation	SW006021-2	<a href="#">SW006021-2H</a>
MPLAB® XC 8 Standard Workstation	SW006021-1	<a href="#">SW006021-1H</a>
MPLAB® XC 8 PRO Network Server	SW006021-2N	<a href="#">SW006021-2NH</a>
MPLAB® XC 8 Standard Network Server	SW006021-1N	<a href="#">SW006021-1NH</a>
MPLAB® XC 16 PRO Workstation	SW006022-2	<a href="#">SW006021-2H</a>
MPLAB® XC 16 Standard Workstation	SW006022-1	<a href="#">SW006021-1H</a>
MPLAB® XC 16 PRO Network Server	SW006022-2N	<a href="#">SW006021-2NH</a>
MPLAB® XC 16 Standard Network Server	SW006022-1N	<a href="#">SW006021-1NH</a>
MPLAB® XC 32 PRO Workstation	SW006023-2	<a href="#">SW006021-2H</a>
MPLAB® XC 32 Standard Workstation	SW006023-1	<a href="#">SW006021-1H</a>
MPLAB® XC 32 PRO Network Server	SW006023-2N	<a href="#">SW006021-2NH</a>
MPLAB® XC 32 Standard Network Server	SW006023-1N	<a href="#">SW006021-1NH</a>
MPLAB® XC 32++ PRO Workstation	SW006023-3	Not released yet
MPLAB® XC 32++ PRO Network Server	SW006023-3N	Not released yet

Detailed information on purchasing and activating your MPLAB XC HPA renewal is available on the Microchip web site, at: <http://www.microchip.com/hpa>.

# MPLAB® XC C Compilers High Priority Access (HPA)

## MPLAB XC COMPILER HPA RENEWAL

HPA renewal has three basic steps:

1. Purchase the HPA
2. Apply the HPA to the compiler and to the system it's running on
3. Download and run the HPA file

An email will remind you when your HPA is due to expire. You can renew HPA at any time prior to, or after, the expiration with no penalties. This makes it simple to get HPA when you need it.

You can purchase HPA renewal through either of these Microchip accounts:

- a Microchip Direct account: <https://www.microchipdirect.com/>
- a mySoftware account: <http://www.microchip.com/mySoftware>

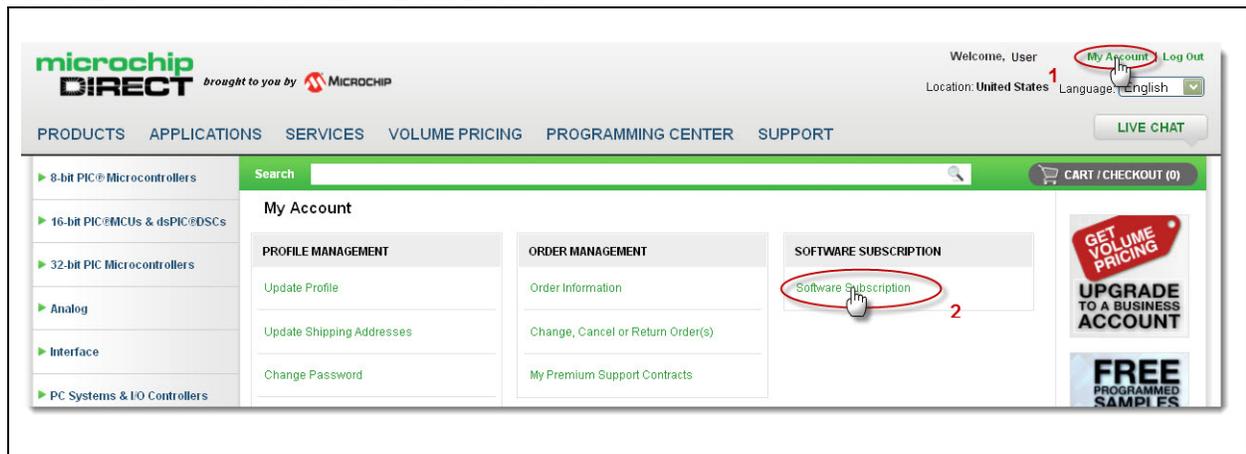
The accounts have matching information, so you can use your login and password on either one, regardless of which one you originally registered with.

HPA is a subscription that needs to be associated with a specific MPLAB XC Compiler. In order to do so, a subscription file will be generated using the machine's host ID, downloaded, and installed on that system.

### Instructions for a Microchip Direct account:

1. Login to your Microchip Direct account.
2. Click "My Account" in the upper right, and then the "Software Subscription" link.

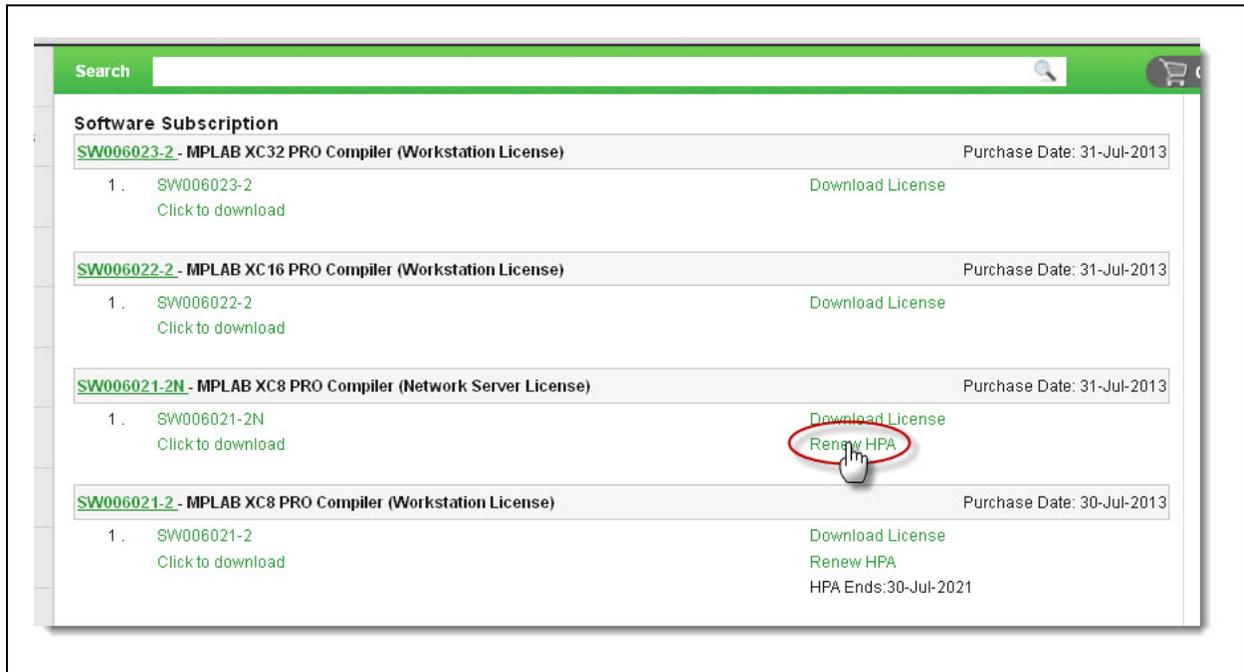
FIGURE 1: SOFTWARE SUBSCRIPTIONS



# MPLAB<sup>®</sup> XC HPA Renewal Instructions

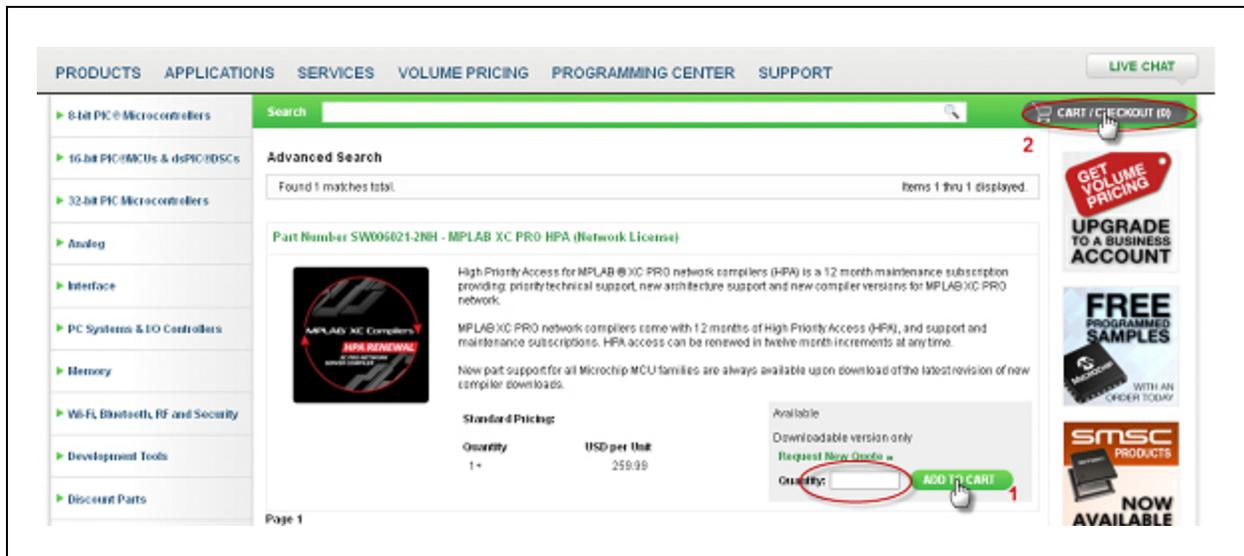
3. Click the “Renew HPA” link to choose the compiler you are going to associate with the new HPA.

FIGURE 2: RENEW HPA



4. A redirect will take you to the HPA product page that is correct for your compiler.
  - a) Type the number of HPAs to purchase into the “Quantity” box. There is an option to renew multiple years of HPA; each HPA purchased will add another year of HPA to the compiler.
  - b) Click **ADD TO CART** beside “Quantity”.
  - c) Click **CART/CHECKOUT** at top, right.

FIGURE 3: NUMBER OF HPAs



# MPLAB® XC C Compilers High Priority Access (HPA)

5. Go through the checkout and payment process.
6. After completing the purchase, return to the Microchip Direct account by clicking **VIEW DOWNLOAD INSTRUCTIONS**.

FIGURE 4: VIEW DOWNLOAD INSTRUCTIONS

The screenshot displays the Microchip Direct website interface. At the top, the Microchip Direct logo is visible, along with the text "brought to you by MICROCHIP". The user is logged in as "Purush Kothandapani" and is located in the United States, with the language set to English. The navigation menu includes "PRODUCTS", "APPLICATIONS", "SERVICES", "VOLUME PRICING", "PROGRAMMING CENTER", and "SUPPORT". A "LIVE CHAT" button is also present.

The main content area shows an "Order Receipt" for order number 418957. The order was placed on 02-Aug-2013 and is in an "Order Accepted" status. The payment option is "Credit Line Purchase". The order summary shows a device total of 99.99, shipping of 0.00, handling of 0.00, and sales tax of 7.80, resulting in a total of 107.79 USD.

The product details table is as follows:

Product	Request arrival date	Estimated Ship Date	Arrival Date	Unit Price (USD)	Quantity	Total (USD)
<a href="#">SW006021-1H</a> MPLAB XC Standard HPA (Workstation License) (Download Version)		Download	Download	99.99	1	99.99

7. A redirect will take you back to your Microchip Direct account.

# MPLAB<sup>®</sup> XC HPA Renewal Instructions

- After your purchase, the previous “Renew HPA” link now states “Apply HPA”. Click “Apply HPA”.

**FIGURE 5: RENEW HPA**

The screenshot displays a web interface for software subscriptions. At the top, there is a search bar and a cart icon labeled 'CART / CHECKOUT (0)'. Below this, a section titled 'Software Subscription' contains the instruction: 'You have 1 new HPA available to apply to your XC Compilers. Pick the compiler and click the 'Apply' button'. The page lists four software licenses, each with a list of items and associated actions:

License ID	License Name	Purchase Date	Actions
SW006023-2	MPLAB XC32 PRO Compiler (Workstation License)	31-Jul-2013	Download License
SW006022-2	MPLAB XC16 PRO Compiler (Workstation License)	31-Jul-2013	Download License
SW006021-2N	MPLAB XC8 PRO Compiler (Network Server License)	31-Jul-2013	Download License, <b>Apply HPA</b> (circled), HPA Ends: 31-Jul-2014
SW006021-2	MPLAB XC8 PRO Compiler (Workstation License)	30-Jul-2013	Download License, Renew HPA, HPA Ends: 30-Jul-2021

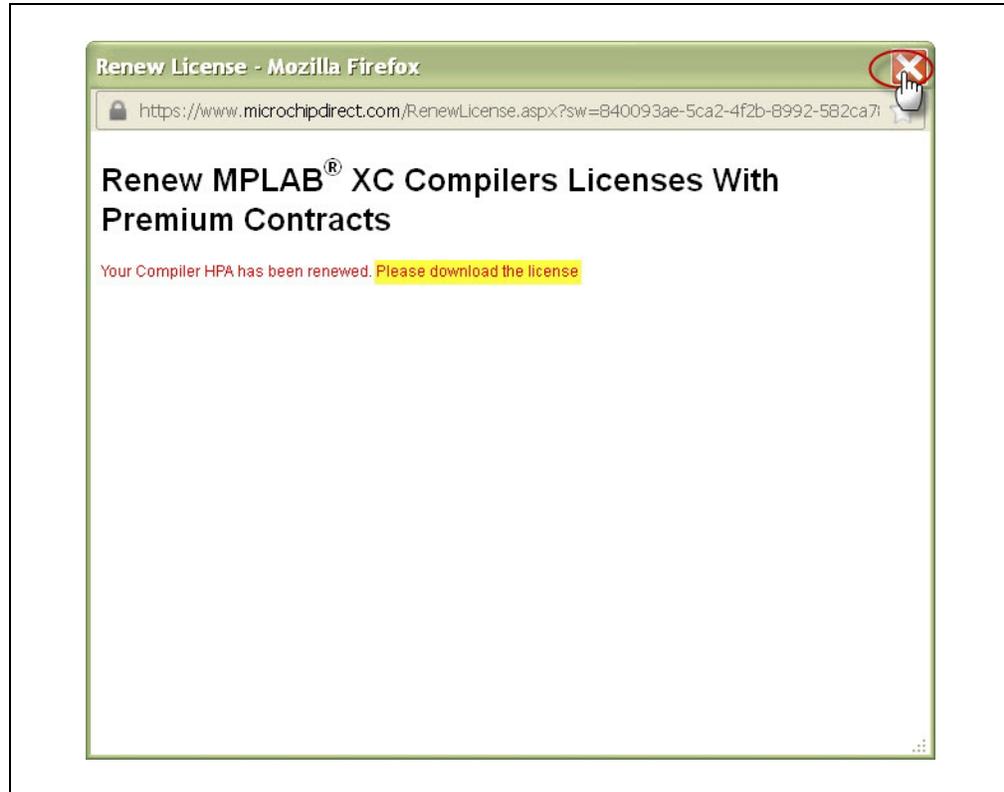
On the right side of the page, there are three promotional banners: 'GET VOLUME PRICING', 'UPGRADE TO A BUSINESS ACCOUNT', and 'FREE PROGRAMMED SAMPLES WITH AN ORDER TODAY'. At the bottom right, there is an 'SMSC PRODUCTS' banner with the word 'NOW'.

# MPLAB® XC C Compilers High Priority Access (HPA)

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9. A pop-up box appears to confirm the HPA renewal and to remind you to download the subscription file.  
At this point, the HPA begins; regardless of when you actually download and use the file.

**FIGURE 6: RENEWAL CONFIRMATION**



10. Close this window.

# MPLAB<sup>®</sup> XC HPA Renewal Instructions

11. Back at the Microchip Direct page, a new HPA expiration date shows that one year has been added to the date that the HPA was applied. If more than one year of HPA was purchased, the new date reflects the number of years purchased.
12. Click the "Download License" link to configure the subscription file to the installed compiler machine's host ID.

**FIGURE 7: DOWNLOAD LICENSE**

The screenshot displays a web interface for software subscriptions. At the top, there is a search bar and a 'CART / CHECKOUT (0)' button. Below this, a section titled 'Software Subscription' contains the message: 'You have 1 new HPA available to apply to your XC Compilers. Pick the compiler and click the 'Apply' button'. The page lists four subscription items, each with a 'Download License' link. The third item, 'SW006021-2N - MPLAB XC8 PRO Compiler (Network Server License)', has its 'Download License' link circled in red, and a yellow banner below it indicates 'HPA Ends: 31-Jul-2014'. To the right of the main content area, there are three promotional banners: 'GET VOLUME PRICING UPGRADE TO A BUSINESS ACCOUNT', 'FREE PROGRAMMED SAMPLES WITH AN ORDER TODAY', and 'SMSC PRODUCTS NOW'.

Item ID	Compiler Name	License Type	Purchase Date	Actions
SW006023-2	MPLAB XC32 PRO Compiler	Workstation License	31-Jul-2013	Download License Click to download
SW006022-2	MPLAB XC16 PRO Compiler	Workstation License	31-Jul-2013	Download License Click to download
SW006021-2N	MPLAB XC8 PRO Compiler	Network Server License	31-Jul-2013	Download License Renewal Click to download HPA Ends: 31-Jul-2014
SW006021-2	MPLAB XC8 PRO Compiler	Workstation License	30-Jul-2013	Download License Renew HPA Click to download HPA Ends: 30-Jul-2021

# MPLAB® XC C Compilers High Priority Access (HPA)

13. A pop-up window appears. Configure the subscription file for the system's host ID by doing one of the following:

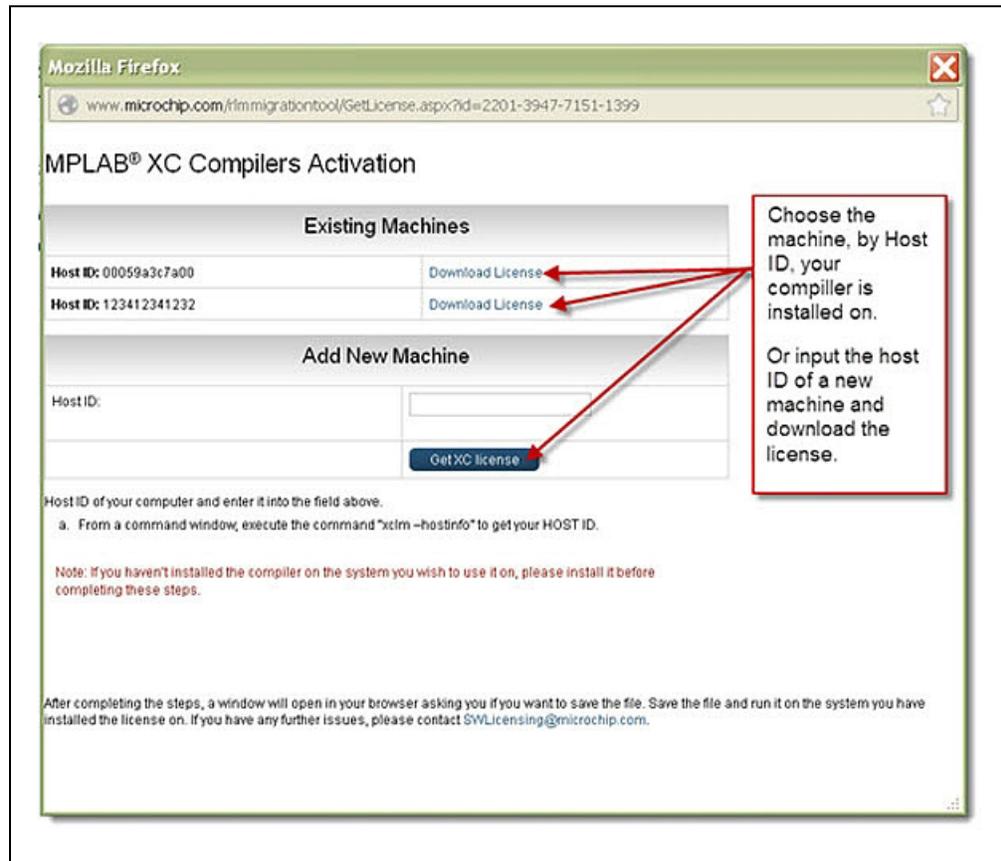
- Choose an existing system's host ID (this is a machine with the compiler previously installed on it) and click "Download License".
- Choose a new machine to install the HPA subscription file on.

In some cases, the compiler may need to be installed on a new system with the new HPA subscription file. This step allows for that option:

- a) Enter the host ID of the new machine.
- b) Click **Get XC license**.

Workstation licenses can be installed and activated on three (3) host IDs (three systems owned by one user). Network Server licenses can be installed and activated on one.

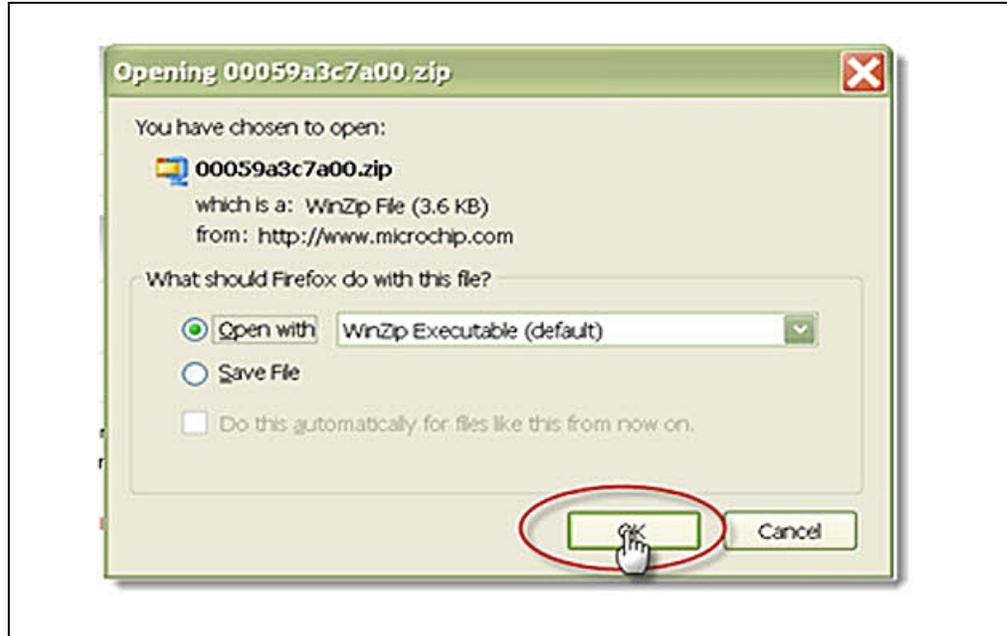
**FIGURE 8: COMPILER ACTIVATION**



# MPLAB<sup>®</sup> XC HPA Renewal Instructions

14. A second pop-up window opens. Choose one of the following options:
- Open and run the file if it has been downloaded onto the machine with the associated compiler and host ID.
  - Save the file to install it on the machine with the associated compiler and host ID.

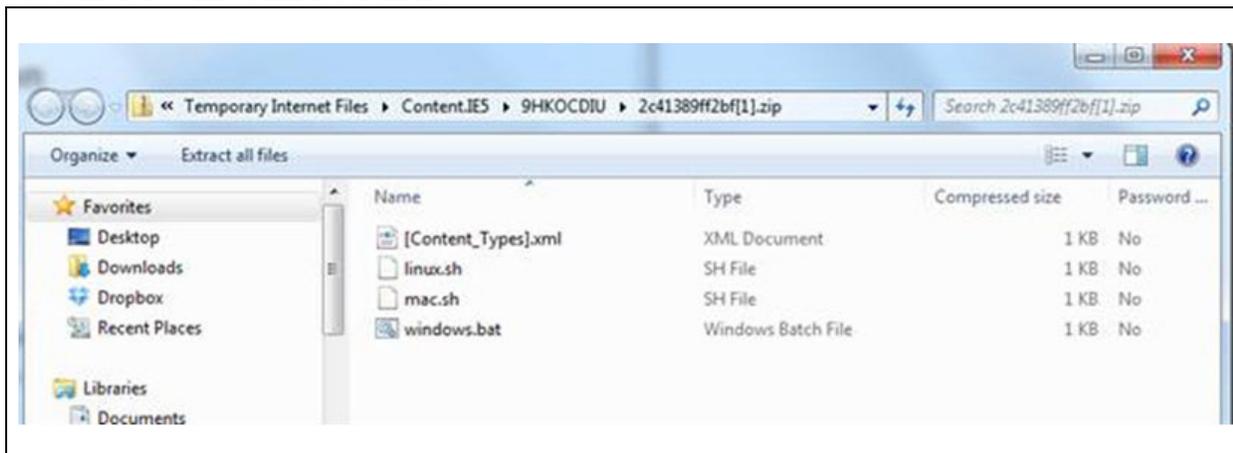
**FIGURE 9: UNZIP COMPILER FILES**



# MPLAB® XC C Compilers High Priority Access (HPA)

15. **Unzip and run the subscription file in order to install it and access the benefits of HPA.** The year of HPA support starts on the date of purchase.

**FIGURE 10: ZIP FILE CONTENTS**



16. After the file is unzipped, there will be three install script windows: windows.bat, linux.sh, and mac.sh. Run the script that is appropriate for your operating system in a Command window (for a Windows operating system) or a Terminal window (for a Mac OS X or Linux) to install the file.

# MPLAB<sup>®</sup> XC HPA Renewal Instructions

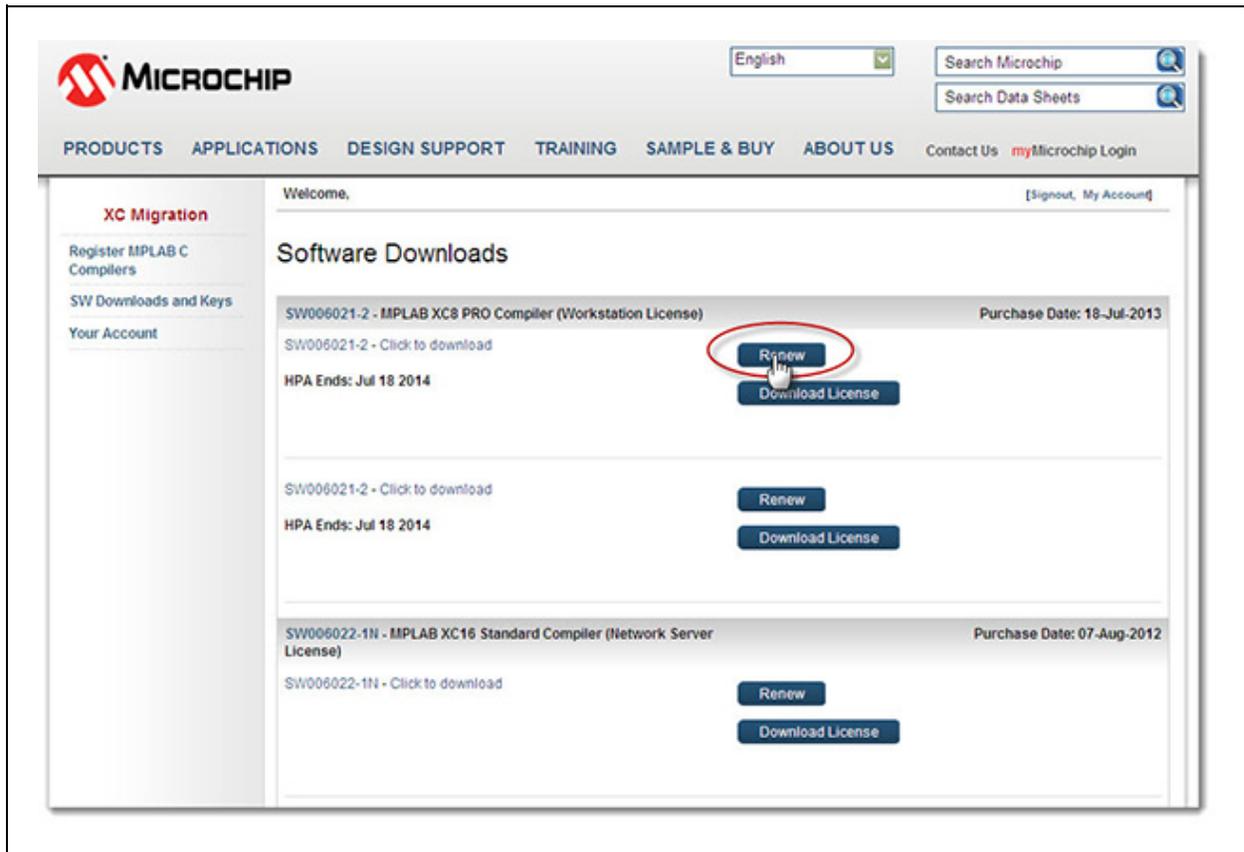
## Instructions for a mySoftware account:

1. If the compiler was purchased from a distributor, you should have received an activation key. When the activation key is available, login to your mySoftware account at: <http://www.microchip.com/mySoftware>
  - a) If you do not have a mySoftware or Microchip Direct account, register for an account in order to configure and download the HPA license.

A rectangular button with a light gray background and a dark gray border. The text "Register Now" is in a dark gray font, followed by a small circular icon containing a right-pointing arrow.

- b) The compiler to associate the new HPA license with must be in your mySoftware account. If it is not, manually add the compiler serial number and activation key into the account.
2. If the compiler was purchased from Microchip Direct, the compiler information should already be in the account upon login.
  3. The HPA license needs to be associated with a particular compiler. Click on **Renew** for the compiler to associate the new HPA with.

FIGURE 11: RENEW HPA



# MPLAB® XC C Compilers High Priority Access (HPA)

4. A redirect will occur to the correct HPA product page for the compiler on Microchip Direct.
  - a) Type the number of HPAs to purchase into the “Quantity” box.  
There is an option to renew multiple years of HPA; each HPA purchased will add another year of HPA to the compiler.
  - b) Click **ADD TO CART** beside “Quantity”.
  - c) Click **CART/CHECKOUT** at top, right.

**FIGURE 12: NUMBER OF HPAs**

The screenshot displays the Microchip website interface for the MPLAB XC PRO HPA product. The navigation menu at the top includes: PRODUCTS, APPLICATIONS, SERVICES, VOLUME PRICING, PROGRAMMING CENTER, SUPPORT, and LIVE CHAT. A search bar is located in the top right, with a 'CART / CHECKOUT (0)' button next to it. The main content area shows an 'Advanced Search' result for 'Part Number SW006021-2NH - MPLAB XC PRO HPA (Network License)'. The product description states: 'High Priority Access for MPLAB® XC PRO network compilers (HPA) is a 12 month maintenance subscription providing priority technical support, new architecture support and new compiler versions for MPLAB XC PRO network.' Below the description, the 'Standard Pricing' table shows a quantity of 1+ at a price of 259.99. The 'Quantity' field is set to 1, and the 'ADD TO CART' button is highlighted. A 'CART / CHECKOUT (0)' button is also visible in the top right corner. The page number 'Page 1' is shown at the bottom left.

# MPLAB<sup>®</sup> XC HPA Renewal Instructions

5. Go through the checkout and payment process.
6. After completing the order, return to the mySoftware account to configure the new subscription file. Click on the **Software Downloads** tab in your browser for the MySoftware account.

**FIGURE 13: SOFTWARE DOWNLOADS**

The screenshot shows a web browser window with multiple tabs. The active tab is titled "Software Downloads" and is circled in red. The browser address bar shows a URL starting with "https://www.cashierliv...". The page content is from the Microchip DIRECT website, displaying an "Order Receipt" for order number 419910. The receipt includes shipping and billing addresses, shipping options, and an order summary table.

**Order Receipt**

Order Placed

Order No: 419910

**Order Detail**

Order Date: 08-Aug-2013  
Order Status: Order Accepted  
Baan Order No:  
Payment Option: Credit Line Purchase  
Order: 12365498

**Order Summary**

Device Total:	119.99
Shipping:	0.00
Handling:	0.00
Sales Tax:	9.36
<b>Total (USD):</b>	<b>129.35</b>

**Ship Address:**  
MCHP in Chandler  
2355 West Chandler Blvd  
Chandler  
AZ 85224  
United States of America

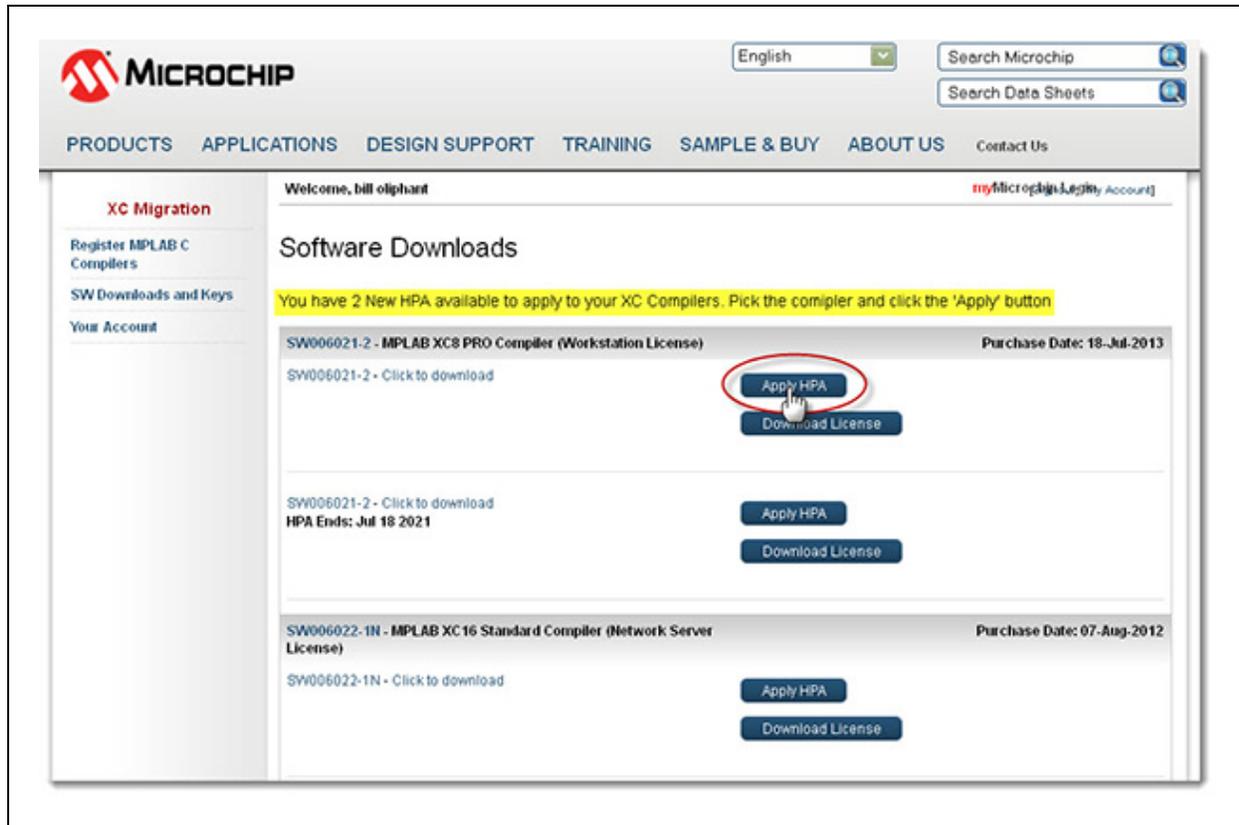
**Billing Address:**

**Shipping Option:**  
FedEx Thailand to USA or US to USA

# MPLAB® XC C Compilers High Priority Access (HPA)

7. Refresh the mySoftware page in the browser to show the purchased HPA.
8. A statement will appear at the top of the account, showing the HPAs available to apply to the compilers.
9. Click **Apply HPA** for the compiler to associate it with. The HPA license will be now be configured for this compiler.

FIGURE 14: APPLY HPA

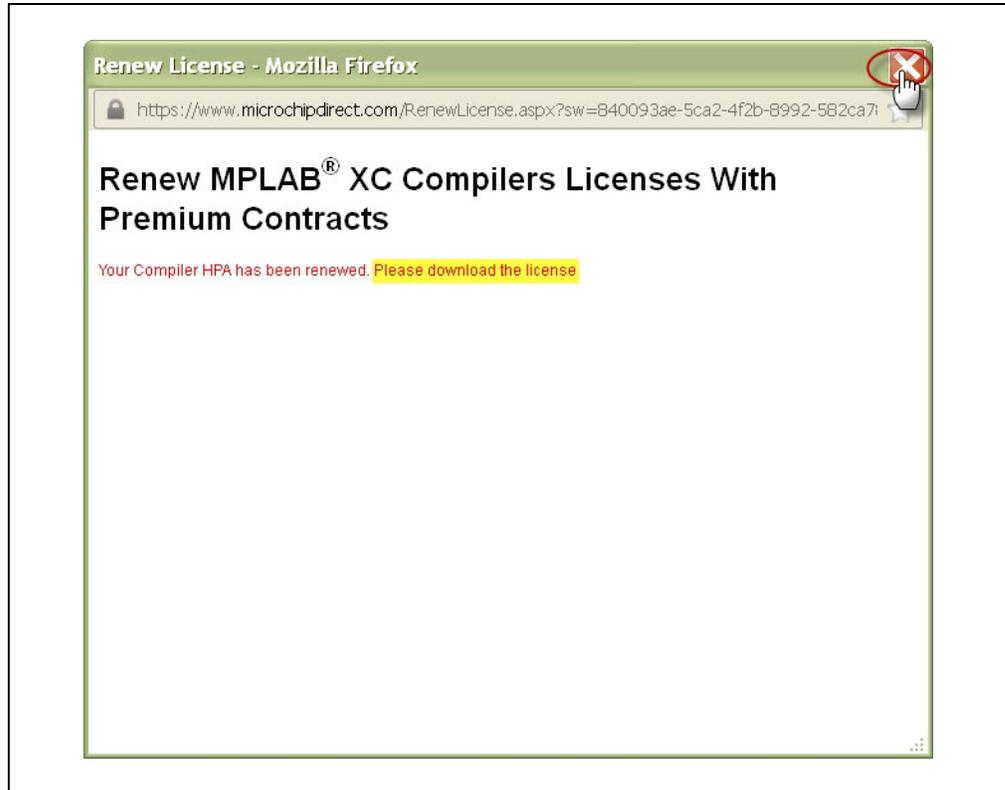


# MPLAB<sup>®</sup> XC HPA Renewal Instructions

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10. A pop-up box appears to confirm the HPA renewal and to remind you to download the subscription file.  
At this point, the HPA begins, regardless of when you actually download and use the file.

**FIGURE 15: RENEWAL CONFIRMATION**

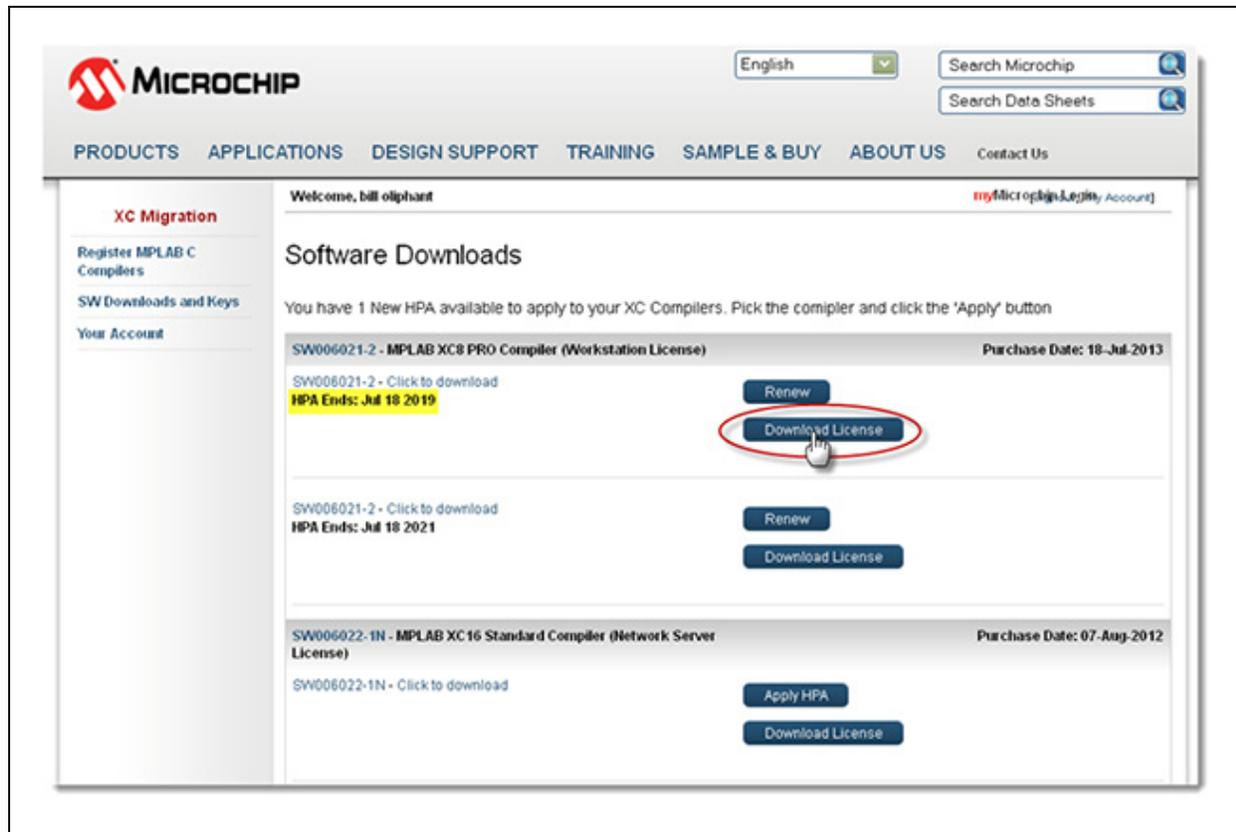


11. Close this window.

# MPLAB® XC C Compilers High Priority Access (HPA)

12. A new HPA expiration date appears, showing that one year has been added to the date that the HPA was applied. If more than one year of HPA was purchased, the new date reflects the number of years purchased.
13. Click **Download License** to configure the subscription file to the installed compiler machine's host ID.

FIGURE 16: DOWNLOAD LICENSE



# MPLAB<sup>®</sup> XC HPA Renewal Instructions

14. A pop-up window will appear. Configure the subscription file for the systems host ID. Choose from one of the following options:

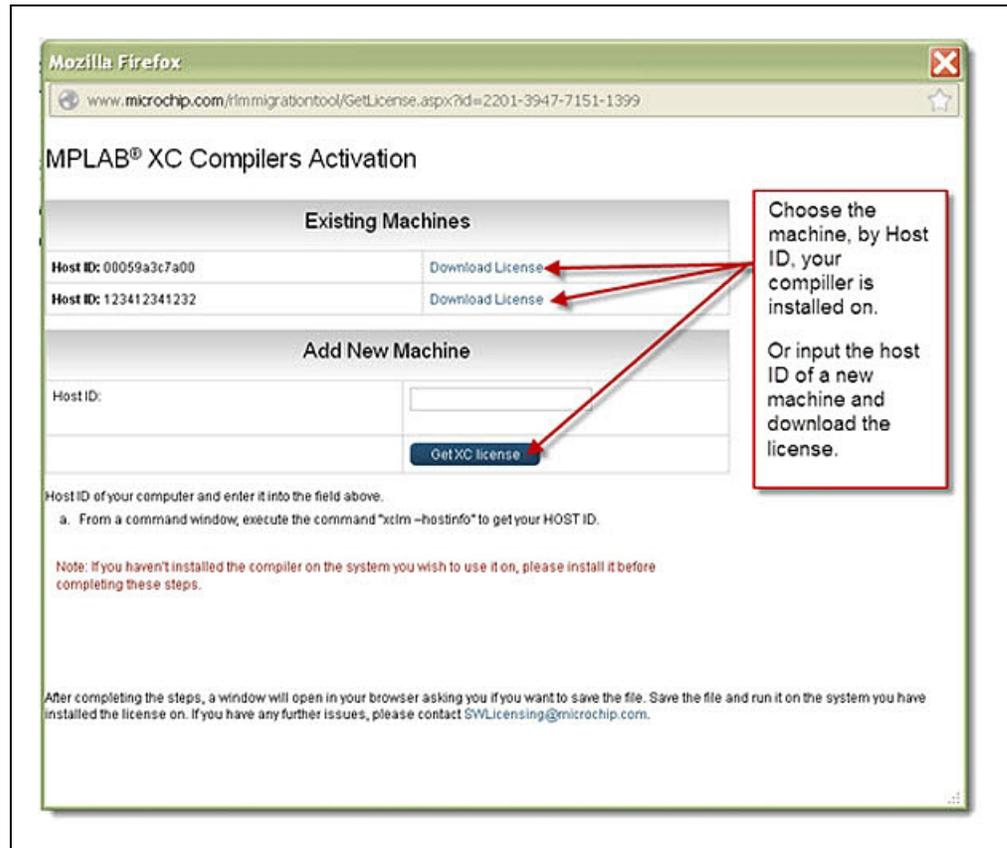
- Choose an existing system's host ID (this is a machine with the compiler previously installed on it) and click "Download License".
- Choose a new machine to install the HPA license on.

In some cases, the compiler may need to be installed on a new system with the new HPA subscription file. This step allows that option.

- a) Enter the host ID of the new machine
- b) Click **Get XC license**.

Workstation licenses can be installed and activated on three (3) host IDs (three systems owned by one user). Network Server licenses can be configured on one.

**FIGURE 17: COMPILER ACTIVATION**

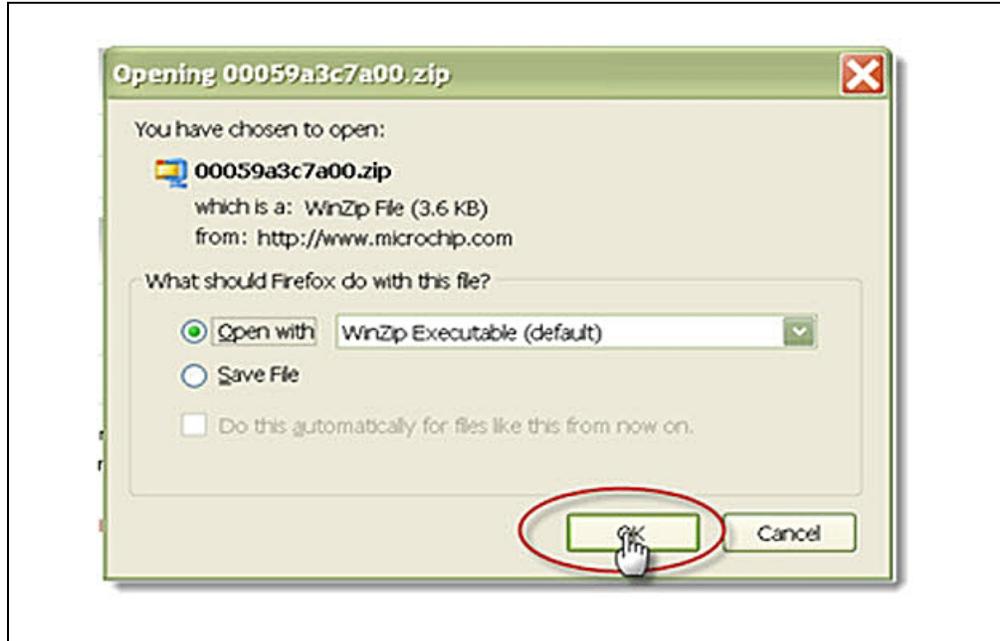


# MPLAB® XC C Compilers High Priority Access (HPA)

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15. A second pop-up window will open. Choose one of the following options:
- Open and run the file if already on the machine with the associated compiler and host ID.
  - Save the file to install it on the machine with the associated compiler and host ID.

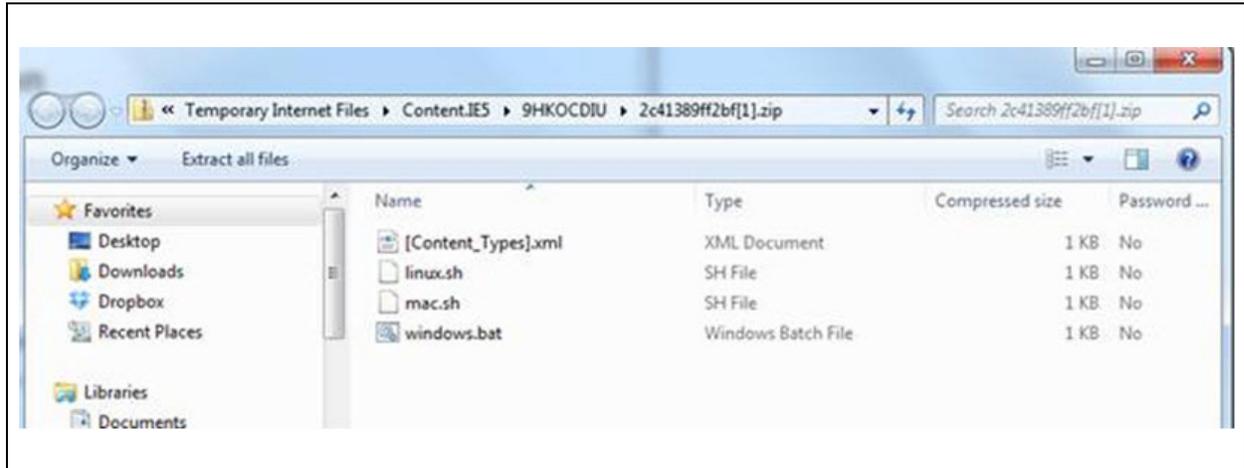
**FIGURE 18: UNZIP COMPILER FILES**



# MPLAB<sup>®</sup> XC HPA Renewal Instructions

16. **Unzip and run the file in order to install it and access the benefits of HPA.**  
The year of HPA support starts on the date of purchase.

**FIGURE 19: ZIP FILE CONTENTS**



17. After the file is unzipped, there will be three install script windows: windows.bat, linux.sh, and mac.sh. Run the script that is appropriate for your operating system in a Command window (for a Windows operating system) or a Terminal window (for a Mac OS X or Linux) to install the file.

# MPLAB® XC C Compilers High Priority Access (HPA)

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NOTES:

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**Note the following details of the code protection feature on Microchip devices:**

- Microchip products meet the specification contained in their particular Microchip Data Sheet.
- Microchip believes that its family of products is one of the most secure families of its kind on the market today, when used in the intended manner and under normal conditions.
- There are dishonest and possibly illegal methods used to breach the code protection feature. All of these methods, to our knowledge, require using the Microchip products in a manner outside the operating specifications contained in Microchip's Data Sheets. Most likely, the person doing so is engaged in theft of intellectual property.
- Microchip is willing to work with the customer who is concerned about the integrity of their code.
- Neither Microchip nor any other semiconductor manufacturer can guarantee the security of their code. Code protection does not mean that we are guaranteeing the product as “unbreakable.”

Code protection is constantly evolving. We at Microchip are committed to continuously improving the code protection features of our products. Attempts to break Microchip's code protection feature may be a violation of the Digital Millennium Copyright Act. If such acts allow unauthorized access to your software or other copyrighted work, you may have a right to sue for relief under that Act.

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**QUALITY MANAGEMENT SYSTEM  
CERTIFIED BY DNV  
= ISO/TS 16949 =**



# MICROCHIP

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Fax: 480-792-7277  
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<http://www.microchip.com/support>  
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[www.microchip.com](http://www.microchip.com)

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Fax: 678-957-1455

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Fax: 216-447-0643

**Dallas**  
Addison, TX  
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Fax: 972-818-2924

**Detroit**  
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**Houston, TX**  
Tel: 281-894-5983

**Indianapolis**  
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Tel: 317-773-8323  
Fax: 317-773-5453

**Los Angeles**  
Mission Viejo, CA  
Tel: 949-462-9523  
Fax: 949-462-9608

**New York, NY**  
Tel: 631-435-6000

**San Jose, CA**  
Tel: 408-735-9110

**Canada - Toronto**  
Tel: 905-673-0699  
Fax: 905-673-6509

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Tower 6, The Gateway  
Harbour City, Kowloon  
Hong Kong  
Tel: 852-2401-1200  
Fax: 852-2401-3431

**Australia - Sydney**  
Tel: 61-2-9868-6733  
Fax: 61-2-9868-6755

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Fax: 86-28-8665-7889

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